



1601 MERCER ROAD, LEXINGTON, KY 40511, 606-243-8000

DATE: September 28, 2004

TO: Square D® Distributors

SUBJECT: Square D AFI Circuit Breakers, Catalog Number QO; QOB and HOM; Manufactured between March 1, 2004 and September 23, 2004

NOTICE OF PRODUCT SALES HOLD

Deliver Immediately to Responsible Person in Your Organization

Square D Company is presently investigating a potential nonconformance issue involving certain AFI Circuit Breakers manufactured between March 1, 2004 and September 23, 2004. Stop **all sales of the affected product immediately**. All affected products in your inventory should be inspected and affected products must be returned, following the procedure below.

Immediate Action Required for Product(s) in Your Inventory:

1. Check your inventory and determine if you have any product(s) in inventory that have the date codes in question. See Attachment 1 to identify affected catalog number(s) and date code(s).
2. Follow the standard procedures for returning product, i.e. contact your Customer Service Representative at 888-SquareD to arrange for a return authorization.
3. After receipt of the appropriate paperwork from customer service, send affected product(s) to the address indicated on the forms. The completed Return Material Authorization Form must accompany all returned product.

Square D will provide additional information in respect to product(s) you may have sold to customers within the next several days.

We apologize for any inconvenience this may cause you. Should you have any questions, please contact your local Square D Field Office.

Chris Reed
Product Engineering Manager
Lincoln Plant

Enclosure: Attachment 1



ATTACHMENT 1

PRODUCT IDENTIFICATION INFORMATION

AFI Circuit Breakers

Product(s) affected by this notice are marked with a date of manufacture (date code) of 0410 to 0439 on the carton, and CN, DN, EN, FN, GN HN or JN on the product

Catalog Numbers

QO115AFI	QOB115AFI	HOM115AFI
QO120AFI	QOB120AFI	HOM120AFI
QO115VHAFI	QO120VHAFI	QOB115VHAFI
QOB120VHAFI		



Carton Date Code